



A Joint Venture of Andhra Pradesh Gas Distribution Corporation Ltd. and  
Hindustan Petroleum Corporation Ltd

**REPLIES TO BIDDERS QUERIES**

Date: 03.12.2022

**Tender Document No: GGPL/C&P/SR 5000008/2022-23/04 dated 24.11.2022**

**Subject: Tender for Comprehensive Annual Maintenance Contract of 15 No's CNG  
Dispensers for a Period of 3 Years.**

The following modifications to the subject tender is hereby authorized

S. No.	Description	Page No. / Clause No.	Amendment/Addition/ Modification
1	REPLIES TO BIDDERS QUERIES	-	As per Annexure-I of this document

All other terms and conditions of tender document remain unchanged

Authorized Signatory

**Annexure-I**

**REPLIES TO THE QUERIES**

SL NO	CLARIFICATIONS/DEVIATIONS FOR TENDER			BIDDERS QUERY	GGPL'S REPLY
	TENDER CLAUSE NO./ANNEXURES	PAGE NO	GGPL		
1	Compensation for non-fulfillment of obligation under Annual Maintenance Contract (AMC)	195 OF 220	If the equipment is down for less than 3 hours - No Penalty.	we request to consider downtime for 8 hour as per city traffic conditions	Tender Conditions Prevail
2	Compensation for non-fulfillment of obligation under Annual Maintenance Contract (AMC)	195 OF 220	If the equipment is down for more than 3 hours - The penalty will be Rs. 500/- per hour. For Calculation of default period, will be jointly recorded by service provider and owner on daily basis.	We request to consider downtime for 8 hour as per city traffic conditions, no penalty should be levied.	Tender Conditions Prevail
3	3.2 Special Services	198 OF 200	Contractor shall supply electrical system / panel which are damaged in case of power failure or power surge	Should not be in our scope.	Tender Conditions Prevail

4	Any type of accidental damage or mishandling damage would not be covered under AMC contract.	1) If any type of accidental damages caused during maintenance of the dispenser by Service engineer due to mis handling/ mis operation then the same will be borne by the AMC Contractor. 2) If the damage is caused during operation of the dispenser by the filler boys then the same shall be rectified based on mutual agreement between GGPL and AMC Contractor.
5	Breakaway, vent tube broken and hose pulling issue would be covered under mishandling case.	Based on the mutual agreement between GGPL and AMC Contractor
6	Hose pipes/NGV/NZS to be change at the time of complaint.	Based on the mutual agreement between GGPL and AMC Contractor
7	Transportation of dispensers would not be in our scope.	Agreed
8	W&M stamping would not be in our scope.	Agreed